

FOR IMMEDIATE RELEASE

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## Village of Blissfield to Implement Advanced Metering Infrastructure (AMI) for Enhanced Customer Water Efficiency

**BLISSFIELD, MICHIGAN, February 26, 2024---** The Village of Blissfield is thrilled to announce the launch of its Advanced Metering Infrastructure (AMI) project, aimed at providing enhanced customer service to our utility customers. Starting the summer of 2024, the Village will begin replacing water meters throughout the community with advanced metering infrastructure. To implement this project, the Village partnered with USG Water Solutions, a leading provider of maintenance and rehabilitation solutions.

Over 4 months, 1,585 water meters will be installed village-wide, offering customers a range of benefits. The new meter system will provide real-time water usage data, and consumption threshold alerts, comparative data, and leak alerts. Implementing AMI will empower Village staff to provide improved customer assistance.

Installation of the new meters will begin in summer of 2024, with residents and businesses receiving advance notice through door hangers and other communications. To help streamline the process residents are encouraged to update their contact information with the Village office by calling 517-486-4347 or stopping by Monday- Thursday 8am-6pm. Additionally, residents may write their phone number on their water stub when dropping off your payment.

## How can you prepare?

Contact the Village Office to ensure we have your current contact information. This information will be needed to schedule your appointment for the meter replacement.

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For more information on this topic, please contact Village Administrator Danielle Gross at (517) 486-4347, fax at (517) 486-4069, or E-mail at <u>administrator@blissfieldmichigan.gov</u>.